UG/TT/ WG	Title	Mission Statement	Work Group Sponsors/Leaders	Meeting schedule
UG2	eVS/Product Tracking System	The mission of the eVS/Product Tracking System (PTS) User Group will be to address and resolve issues in functionality across the eVS and Product Tracking System (PTS). The User Group will create ad hoc subgroups to address specific issues as necessary.	**Sponsors***: Marc McCrery and Jeff Johnson(USPS); Lisa Bowes and Adam Collinson (Industry) **Leaders:** John Medeiros (Industry); Vicki Bosch and Juliaann Hess (USPS)	**Monthly 2nd Thursday 3:30-4:30pm**
UG3	FAST & eInduction	The mission of the FAST User Group is to define and review improvements in functionality across the FAST and eInduction systems. The User Group will recommend MTAC Workgroups to address specific issues as necessary.	**Sponsors**: Robert Cintron and Marc McCrery (USPS); Bob Schimek and Angelo Anagnostopoulos (Industry) **Leaders:** Michele Zalewski and Tom Glassman (Industry); Lance Bell and Christian Rivera (USPS)	**Monthly 2nd Wednesday 3:00 - 4:00 pm**
UG4	Informed Visibility	The purpose of this meeting is to provide an ongoing forum to facilitate communications between the USPS and the mailing industry on Mail Visibility and Informed Visibility, and to define and review improvements in process/production functionality and to address and resolve issues.	**Sponsors:** Jeff Johnson (USPS); Adam Collinson (Industry) **Leaders**: Dave Lewis and Nancy Garrison (Industry); Steve Dearing and Blaise Steel(USPS), Steven Jones leads meetings	**Monthly First Wednesday 12:30-1:30pm**
UG 4 Subgroup	Flats Visibility Subgroup	The purpose of this meeting is to provide an ongoing forum to facilitate communications between the USPS and the mailing industry on Mail Visibility and Informed Visibility for flats, and to define and review improvements in process/production functionality and to address and resolve issues.	**Sponsors**: Jeff Johnson (USPS); Adam Collinson (Industry) **Leaders**: Dave Lewis and Nancy Garrison (Industry); Steve Dearing and Blaise Steel(USPS), Steven Jones leads meetings	**4th Thursday each month 2-3 pm**

UG5	**Addressing**	The mission of the Addressing and Business Strategy User Group will be the pursuit of excellence in Addressing and application of address information in mailers Business Strategy - resulting from improved education and the ability to collectively discuss, propose, and evaluate the costs and benefits of current and future address processes and technology. Support 3 Cs (Correct/Complete/Current) and define and share Best Practices. The User Group will propose MTAC workgroups to resolve any specific industry or Postal Service issues, when necessary. In addition, subgroups may be established to investigate, discuss, and resolve unique issues, as necessary.	**Sponsors:** Jim Wilson and Jeff Johnson (USPS); John Stark (Industry) **Leaders:** Marsha Amato and Adam Collinson (Industry); Kai Fisher, & Star Blackwood (USPS)	**Bi-Weekly Wednesdays 1:30-2:30pm**
UG8	**USPS Promotions**	The Industry and the USPS will work together to create and discuss new promotion ideas to enhance the value of mail. In addition, this team will work through the implementation of approved Promotions including (but not limited to): industry software	**Sponsors**: Gary Reblin and Marc McCrery (USPS); Angelo Anagnostopoulos and Dale Miller (Industry) **Leaders**:Holly Kozlencer (Industry); Krista Becker (USPS)	**Monthly 2nd Tuesday 3:00-4:00pm**
UG9	**Presort Reference Data User Group**	Collaborate to create and discuss the efficient communication, deployment, and accuracy of USPS presort reference data. Creating visibility into any issues around this presort reference data distribution and usage will lead to recommendations for improvements.	**Sponsors:** Robert Cintron (USPS) and Bob Schimek (Industry) **Leaders :**Shawn Baldwin and David Propst (Industry); Richard Jewell and Bessie Sharp (USPS)	**Monthly 2nd Thursday 2:00-3:00pm (Closing July 2020)**

UG11	**Mailing Systems & Acceptance**	This ongoing User Group will address issues related to USPS mailing systems which include PostalOne!, eInduction, Seamless Acceptance, and Payment Modernization. The purview of this User Group will also include the review of improvements, updates, changes, and issue related to mail acceptance, mail quality thresholds and automated invoicing. The User Group will create ad hoc subgroups to address specific issues as necessary.	**Sponsors**: Marc McCrery (USPS); **Leaders:** James Duffy, Melissa Scheidler (USPS); Monica Lundquist, Steve Krejcik (industry)	**Bi-Weekly Thursday 10:00-11:00a**
UG12	**Informed Delivery**	This MTAC User Group will be the venue for the United States Postal Service to share technical information with mailers, and to receive advice and recommendations from mailers on matters concerning Informed Delivery. In addition, the value added would be to enhance customer value and expand the use of Informed Delivery for the mutual benefit of the Mailing Industry, the Postal Service, and consumers (end-users).	**Sponsors:** Gary Reblin (USPS); **Leaders**: Bob Dixon (USPS); Leanne Herman (industry)	**Bi-Weekly Tuesday 11:00-12:00**

UG14 **(New!)**	**Business Mailer Security**	Cybersecurity, fraud, and privacy are all business concerns that impact every company in the Mailing Industry Supply Chain. Effectively managing cyber risk and privacy requires each participant in the mailing industry ecosystem to learn and play their part. Improving the mailing industry's understanding and providing education around USPS and industry cybersecurity approaches will help promote security as a priority across our collective engagement.	**Sponsors:** USPS Chief Information Security Officer, Greg Crabb USPS VP Product Innovation, Gary Reblin **Leaders :** Sharon Harrison - Major Mailers Association MTAC Rep / AT&T (Industry) Heather Dyer (USPS)	**TBD**
WG182	**Package Acceptance & Payment Improvements**	This workgroup will review Epics, Features and User Stories for payment and acceptance services for commercial packages.	**Sponsors**: Marc McCrery (USPS); Bob Schimek (Industry) **Leaders:** J. Medeiros (Industry); Vicki Bosch (USPS)	**Weekly** **Thursday** **2-3pm**

WG189 **Reactivated**	**Enhanced Visibility of Industry Supplied Transportation**	(Original Issue Statement) The USPS and the mailing industry are seeking greater visibility in the end-to-end transportation of mail from the origin/creation point to the USPS destination induction point. Industry provided transportation companies provision such data including geocoded coordinates of the transportation vehicles in near real-time. By including this industry provided information, both the USPS and the mailing industry will gain improved visibility of mail transportation and thus can more accurately schedule mail processing and predicted arrival of time-sensitive mail.	**Sponsors:** Bob Rosser (Industry), Robert Cintron, Jeff Johnson, Dr. Joshua Colin,(USPS) **Leaders**: David Propst, Michelle Zalewski (Industry) Rose Bolha, Blaise Steele (USPS)	**Bi-Weekly Tuesday 11:00 AM to 12:00 PM**
WG191	**Informed Address**	This workgroup will focus on assessing the Informed Address (IA) platform concept which will eventually include a portfolio of applications, but for now is focused on the Targeted Offers Powered by IA pilot. The success of this pilot is dependent on mailer participation in Informed Delivery. During this pilot, mailers will have the opportunity to display Interactive Campaigns to target ID users on their mailing list *and* through an Offers portal, gain access to other USPS users not on mailing lists.	**Sponsors**: Scott Bombaugh, Jeff Johnson, Kevin McAdams, Gary Reblin (USPS); Steve Colella (Industry) **Leaders**: Nii-Kwashie Aryeetey, Robert Dixon(USPS); Katherine Versteegh (Industry)	**Bi-Weekly Wednesday 10:00 - 11:00 a.m.**

WG192	**Extra Service - Leverage Technology**	**Phase I:** Work Group will develop and recommend a process that uses secure electronic methods to streamline acceptance of Extra Service Forms.	**Sponsors:** Lisa Wurman (Industry) Angela Dyer (USPS) **Leaders:** Steve Krejcik, Darlene Wolf (Industry) Sheila Marano (USPS)	**Bi-weekly Thursdays 11 a.m - Noon**
WG193	**Undeclared Hazardous Materials**	This Work Group will focus on the reduction of undeclared mailable hazardous materials (hazmat) tendered to air carriers, prohibited hazardous materials tendered to air carriers, the process for reporting undeclared/prohibited hazmat discovered in mail to the USPIS and related hazardous materials issues identified.	**Sponsors:** Bob Rosser (Industry) Robert Cintron, Joshua Colin (USPS) **Leaders :** L'Gena Shaffer, Ben Pritchett (Industry) Mary Taylor, Alicia Rauckhorst (USPS)	**Bi-weekly Monday, 1-2 PM**
WG194	**Increase Mail in Service Performance Measurement**	This Work Group will establish practical opportunities for mailers that have the largest amount of mail excluded from measurement to address root causes of service performance exclusion.	**Sponsors:** (Industry) Robert Cintron, Joshua Colin (USPS) **Leaders :** Nancy Garrison (Industry) Wayne Palmiter (USPS)	**TBD Contact mtac@usps.gov for mtg times**
TT26	**Business Customer Gateway Pilot Program**	Gather feedback on the design and performance of the Redesigned Business Customer Gateway	**Sponsors:** Marc McCrery (USPS); Lisa Wurman (Industry) **Leaders:** Trista Niswander (Industry); Leider Chang (USPS)	**(effective 5/31/2019) Bi-Weekly Fridays 2:30-3:30**

TT28	**Business Mailer Security & Privacy Priorities**	This task team will work to identify priorities of security and data privacy threats. It is contemplated that the actual recommendations for addressing each prioritized threat will be made to the MTAC Executive Committee.	<u>**Sponsors:**</u> Greg Crabb (USPS) Bob Rosser (Industry) <u>**Leaders:**</u> Paula Stoskopf (Industry) Heather Dyer (USPS) and Bill Jones (USPS)	**Closing** **(July 2020- transition to UG 14)**
TT29	**CASS Cycle O**	"To ensure the timely resolution, design, and final requirements related to Address Quality Cycle O changes, discussions need to occur at a cross application / process level. This will require involvement of personnel associated with CASS, NCOALink, ACS, Presort, Tracking, Informed Delivery, and Informed Address, with both industry (developers, MSP's, Mailers) and USPS (product owners, developers).	<u>**Leaders:**</u> Adam Collinson Sharon Harrison (Industry) Starlene Blackwood, Liz Flake (USPS)	**Closing** **(July 2020)**
TT30	**Seamless Flats Process**	Result of October 2019 Focus Group Session led by Lisa Wurman and Randy Workman	<u>**Sponsors:**</u> Marc McCrery, Lisa Wurman <u>**Leaders:**</u> Mark Kolb (Industry) Randy Workman (USPS)	**Thursday** **3-4 PM** **(Closing July 2020)**

TT31	**SOP - Incident Communications Hot Wash**	During the recent recovery efforts related to restoring operations to the Houston District following Tropical Storm Imelda, certain gaps in the USPS Disaster Communications Plan were identified because of the offload plan required to return operations	**Sponsors:** Steve Monteith (USPS) Bob Rosser (Industry) **Leaders**: Tom Glassman (Industry) Dale Kennedy (USPS)	**Thursday, bi-weekly** **1-2 PM** **(Closing July 2020)**